

Date	Auth No.	Type of Investigation	Prosecution Details
08/01/2009	TELN/035	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel following an unsolicited visit to the consumers home. Subscriber check required on the phone numbers provided on the receipt handed to consumer to identify the trader.	Subscriber name and address provided, this permitted the investigation to continue and secured a refund for the consumer and a written warning to the defendant.
19/01/2009	TELN/036	Business Advertisements (Disclosure) Order 1977 - Defendant selling numerous vehicles but failing to declare that he is selling in the course of a trade or business. It is an offence to fail to declare that you are in trade as this has the effect of negating consumers of their statutory rights and therefore any redress or aftercare they would ordinarily be entitled to.	Subscriber information provided and defendant known to investigating officer. Prosecution for overall case through links by the defendant, however subscriber given a written warning.

03/04/2009	TELN/037	<p>Consumer Protection (Cancellation of Contracts Concluded away from Business Premises) Regulations 1987- Rogue Builder failed to give cancellation rights following unsolicited visits to a consumer's home. This builder is known to be returning to the consumer's home and obtaining a lot of money from the complainant who is vulnerable. The reason for this subscriber check is that the number is a new number provided to the consumer by the builder.</p>	<p>No Subscriber details available therefore unable to identify trader</p>
03/04/2009	TELN/038	<p>Consumer Protection (Cancellation of Contracts Concluded away from Business Premises) Regulations 1987- Rogue Builder failed to give cancellation rights following unsolicited visits to a consumer's home. This builder is known to be returning to the consumer's home and obtaining a lot of money from the complainant who is vulnerable. The reason for this subscriber check is that the number is a new number provided to the consumer by the builder.</p>	<p>Subscriber details provided gave name only, prosecution by Cleveland Police</p>

03/04/2009	TELN/039	Trade Descriptions Act 1968 - In relation to TELN/031 a further telephone number has been identified by a new complainant, the subscriber information will enable this department to attach the offence of applying a false trade description this is a greater offence than the supply of a false trade description.	Subscriber name and address provided, subscriber known to be related to the owner of the garage in question. Investigation on-going. North Yorkshire CPS to prosecute.
03/04/2009	TELN/040	Consumer Credit Act 2006 and The Fraud Act 2006 - This investigation is connected to TELN/041 in that the finance obtained by the dealer was made using a false consumer credit licence. The finance company involved have provided the number that was used to contact the dealer in question, the subscriber details of this number are required to investigate the use of a false consumer credit licence.	Subscriber name and address provided, investigation on-going. North Yorkshire CPS to prosecute.

16/04/2009	TELN/041	Cancellation of Contracts Made In a Consumers Home or Place of Work Regulations 2008 - Defendant has approached elderly resident and advised the consumer that works were required on a drive, the works in fact were not required, the defendant then increased the price by £2500. A mobile number was provided by the defendant included in the invoice.	No Subscriber details available therefore unable to identify trader
17/04/2009	TELN/042	Cancellation of Contracts Made In a Consumers Home or Place of Work Regulations 2008 - Defendant has approached elderly resident and advised the consumer that works were required on a drive, the works in fact were not required, the defendant then increased the price by £2500. A mobile number was provided by the defendant included in the invoice.	Name only provided, insufficient information to proceed.

Regulation of Investigatory Powers Act 2000 (RIPA)

Appendix 4

05/05/2009	TELN/043	Trade Marks Act 1994 - List of counterfeit films found during a warrant at a residential premise the list contained a mobile phone number and indicated the films could be delivered door to door. Subscriber details of the phone required to identify producer and seller of counterfeit DVD's.	Subscriber Name and Address provided. Defendant prosecuted under the Trade Marks Act 1994.
28/05/2009	TELN/044	Cancellation of Contracts Made In a Consumers Home or Place of Work Regulations 2008 - Defendant has approached elderly resident and advised the consumer that works were required on a drive, the works in fact were not required, the defendant then increased	Subscriber details not available therefore no further action as trader cannot be identified.
28/05/2009	TELN/045	The Fraud Act 2006 - Misleading description of a full service history provided on a website, information required to determine who applied the misleading information on the website and who is responsible for the sale of the vehicle	Name provided and false address. North Yorkshire CPS to prosecute.

Regulation of Investigatory Powers Act 2000 (RIPA)

Appendix 4

28/05/2009	TELN/046	The Fraud Act 2006 - Misleading description of a full service history provided on a website, information required to determine who applied the misleading information on the website and who is responsible for the sale of the vehicle	Name provided and false address. North Yorkshire CPS to prosecute.
03/06/2009	TELN/047	Consumer Credit Act 2006 and The Fraud Act 2006 - This investigation is connected to TELN/041 in that the finance obtained by the dealer was made using a false consumer credit licence.	Name provided and false address. North Yorkshire CPS to prosecute.
12/06/2009	TELN/048	The Consumer Protection from Unfair Trading Regulations 2008 - Advertising and sale of Fake ID cards	Name and address provided, however defendant no longer trading. Written warning to defendant.
12/06/2009	TELN/049	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	Name only provided, insufficient information to proceed.

12/06/2009	TELN/050	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	No Subscriber details available therefore unable to identify trader
08/07/2009	TELN/051	The Distance Selling Regulations - Trader has failed to provide sufficient information on website to enable identification	Subscriber information provided by CSP however fails to cover the period in which the offence took place, consumer has failed to provide a statement. Written warning to T.
21/08/2009	TELN/052	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	No Subscriber details available therefore unable to identify trader

21/08/2009	TELN/053	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	No Subscriber details available therefore unable to identify trader
21/08/2009	TELN/054	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	Subscriber information provided and investigation on-going
21/08/2009	TELN/055	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	No Subscriber details available therefore unable to identify trader

21/08/2009	TELN/056	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	No Subscriber details available therefore unable to identify trader
11/09/2009	TELN/57	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	Subscriber details provided however insufficient evidence to proceed with a prosecution. Written warning given to trader.
11/09/2009	TELN/058	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	Subscriber details provided however insufficient evidence to proceed with a prosecution. Written warning given to trader.

20/10/2009	TELN/059	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	Name only provided, insufficient information to proceed.
24/11/2009	TELN/060	The Cancellation of Contracts Made In a Consumers Home or Place of Work etc Regulations 2008 - Defendant failed to give Business Names information as required by the Business Names Act 1985 and failed to provide the consumer with a notice of their right to cancel	No Subscriber details available therefore unable to identify trader
23/12/2009	TELN/061	Disease Control (England) Order 2003 and The Pigs (Records, Identification and Movement) Order 2007 - Failure to notify the authority in relation to the movement of pigs	No Subscriber details available therefore unable to identify trader
8.2.2010	EHU/ABE/001524	Environmental Protection Act 1990 – To gather independent evidence either by installing equipment into the complainant's property and/or surveillance by officers to assess allegations that the subject of the surveillance is failing to comply with a Noise Abatement Notice served on them on 10 December 2007 in regards to amplified music.	Covert surveillance was not necessary to resolve the problem.

24.2.2010	2010-A1-ENF001	Environmental Protection Act 1990 – Operation Backlash is an operation aimed at tackling fly tipping and waste presentation offences in the borough's rear lanes and open spaces. These issues have been raised as priority by residents in the borough who state that dumped refuse directly impacts on the quality of life. This is the first operation of BACKLASH "B" in which fly tipping hot spots will be placed under surveillance and each operation given its own designating name.	There was no evidence gathered from this operation and no suspects identified. The camera was removed as there were no further incidents of rubbish dumping.
16.3.2010	TSL/DS/018	The Licensing Act 2003 – Intelligence gathered regarding a number of premises that served alcohol to minors, current practices in relation to under-age sales are to have an officer inside the premises to observe the volunteer getting served. Intelligence suggests that this is preventing the sales and requires the volunteer to wear surveillance equipment to negate the need for the officer to be inside the shop.	No sales made, therefore no further action required.
10.3.2010	EHU/ABE/001570	Environmental Protection Act 1990 – To gather independent evidence either by installing equipment into the complainant's property and/or surveillance by officers to assess allegations that the subject of the surveillance is failing to comply with a Noise Abatement Notice served on them on 25 March 2010 in regards to amplified music.	Noise monitoring ongoing.